The Hartford One Integrity Parkway Cleveland Ohio 44143-0786 877-665-6733



John P. Sample 1 Sample Street Sample, IN 12345

RE: Primary Insured: John P. Sample

Coverage: Whole Life

Policy ID Number: PN0000001

Important administrative changes as of October 01, 2020

What does this change mean for me and my insurance policy?

- The Hartford acquired and became the administrator for Aetna's Group Life and Disability insurance business.
- There is <u>no</u> change to your valuable insurance coverage and your premium rate will not change from what you were paying under Aetna!
- Your current premium paid to date will carry over to The Hartford and you will receive your next billing statement as scheduled. You may visit our online service portal to check on your current due date.
 - Please note that if you pay your premium via online bill pay through your financial institution, please update your payment submission address and policy ID number to reflect the information on the Hartford billing statement.
- Go Green! As of September 05, 2020, you will now have the option to view your profile, billing statements and update personal information online!
- Please visit our online service portal at <u>www.selmanco.com/eService</u>. To register, you will be asked to provide your <u>new</u> policy ID number (located above), zip code and date of birth.
- If you have additional questions or need to contact us, please visit our website at:

www.info.selmanco.com/hartfordwl